

Brookland Utilities

WATER SERVICE REGULATIONS

1. Water deposit is \$125.00...refundable upon resident's termination of water service. A copy of driver's license or social security card is required. In the event that you have a bill that is more than 60 days past due, a deposit of \$150.00 is required, in addition to full payment of the past due bill. Deposit must be made with cash or check only. Debit/Credit cards are NOT accepted.
2. Water bills are mailed out on the 1st of every month and are due on the 15th of every month. A 10% late fee will be added to the total of any bill paid after the 15th.
3. Water meter WILL be shut off for non-payment if bill is not paid by the 26th of every month. Shut off will be on the next business day after the 26th, unless otherwise stated on the shut off notice.
4. Shut off notices are mailed out on the next business day after the 15th.
5. If the meter is shut off for non-payment, a forty dollar (\$40.00) reconnection fee will be charged. If meter is connected after normal business hours, a fifty dollar (\$50.00) reconnection fee will be charged.
6. Residents with a swimming pool should contact Brookland Utilities at the time the pool is filled and report the number of gallons used for adjustment on sewer rates.
7. If city personnel are dispatched to cut off a meter, whether or not the user pays the arrearage in time to preclude actual shut off of the water, a twenty dollar (\$20.00) collection fee will be charged.

Make checks payable to Brookland Utilities. Mail payments to P.O. Box 7, Brookland, AR 72417-0007 or pay in person at Brookland City Hall located at 613 Holman. A night drop box is available for your convenience.

Office hours are from 8:00 a.m. to 4:30 p.m., Monday through Friday.

PHONE#'S FOR OTHER UTILITY SERVICES:

RITTER CABLE TV – 336-3400 (JONESBORO #)

DEDMAN'S SANITATION – 1-870-781-3754

CRAIGHEAD ELECTRIC – 932-8301

CENTERPOINT RELIANT ARKLA GAS – 1-800-992-7552

BROOKLAND POST OFFICE – 972-5137